

## *Ven-Elger Pet Care Center, Inc.*

P.O. Box 3976 | 855 Main Road | Westport, MA 02790

Phone: (508) 636-8143 | Fax: (508) 636-4857

### *Helpful Rules and Arrival Information*

- 1. Arrival and Pick Up Times:** We are a privately owned facility with hours we try to strictly adhere to for your **PET'S** well being. Our drop off times Monday thru Saturday is 8:30 am – 1:00 pm. On Sunday we are **only** open for one hour, from 8:30 am – 9:30 am. We are closed every holiday, and do **not** have that one hour window at all.
- 2. Vaccinations:** We require Annual Rabies, DHLPPV, and Bordetella (Canine Cough) vaccines for dogs. All puppies must have at least two puppy shots to stay at Ven-Elger. And for cats we require, FVRCP, and Rabies. It is the owners' responsibility to provide Ven-Elger with all your pets UTD vaccination records. We need to have the records, and when they are due again. If you don't have these available, on your Veterinarians letterhead, you can call them and they would be more than happy to fax them to us at (508) 636-4857. We only waive shot records if your Veterinarian writes us a letter on their own stationary, and then we have you sign a waiver with us..
- 3. Medications:** Bring all your pets medication clearly labeled in their original bottles, and why they are taking them. List when and how many per day they should be received. Then put them in a clearly labeled plastic baggie with their entire name and breed on the baggie. Please do **not** put their medications in pre-packaged food. There is a \$1.00 charge per pill, per administration to cover proper medication storage, scheduling and professional service. For injections, and treatments, please follow the above and the fee is \$5.00 per injection, and/or treatment.
- 4. Food and Treats:** For short stays, pre-pack their food in individual baggies (two per day), Write the pets name on all baggies, and belongings. We like to keep your pet to the same food and treats he usually has at home. Hopefully to prevent any upset stomach or diarrhea. We have plenty of stainless steel dishes, which are sterilized daily, so please keep yours at home. You may also buy a bag of food for your pets stay. You pay for the bag and take home any extra upon pick-up.

5. **Beds, Blankets, and Toys:** Conventional boarding kennels use heat absorbing, hard, and more porous concrete floorings. They are extensively hosed and treated with harsh chemicals that absorb odors, take a long time to dry, and are constantly damp. However at Ven-Elger, we have solid wood construction with an easier, healthier, insulated wipe clean resin, cushioned, comfortable surface. All are individually in a heated, air conditioned. ventilation system. We have fresh clean blankets available, but if you choose to bring your own feel free to do so, but please don't bring anything that you will get upset if you return home and are not intact. All bedding must be machine washable. Be for warned that some pets have been known to chew, have a tug of war, pillow fights, etc. with their neighbor. We can not be responsible for any of your pets' possessions.
6. **Please always arrive with your pet on a leash or carrier:** Once we take your pet into our facility we will hand you back all his garments. We are a nudist colony here for safety reasons. We don't want anyone getting entangled. We always have complementary blue leashes available.
7. **Please Note:** We are not responsible for any lost or damaged property, so we beg of you not leave any nice bedding, leashes, collars, or toys you want returned intact, as who knows whose little baby is a bandit or a chewing machine in disguise.
8. **WE DO HAVE A VETERINARIAN ON CALL 24 HOURS A DAY.** We are not responsible for any incurred Veterinarian expenses due to injury or ill health.

*Thank-You*  
*For Entrusting Your Pets With All Of Here*  
*At*  
**VEN-ELGER PET CARE CENTER**